

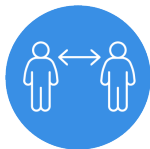
# BARBER, COSMETOLOGY AND PERSONAL CARE SERVICES

Barber and cosmetology services include but are not limited to shaves and beard trims; haircuts, shampoos, relaxes, permanent waves, dyes, bleaches, colors, and styles; facial/head massages; skincare, manicuring and electrology.

## EMPLOYEE + CUSTOMER PROTECTION



- Post signs at entrance(s) in languages common among the customer population instructing them of their legal obligation to wear a face covering while inside and reminding them that, if they're sick or have been exposed to someone with or suspected of having COVID-19, they should not enter the facility.
- Workers must wear a face covering at all times.
- Require all customers, patrons, visitors, contractors, vendors and any individual who can medically tolerate a face covering to wear a face covering such as a mask, scarf or bandana over his or her nose and mouth when in any enclosed public space.
- Require face coverings in shared spaces, including during in-person meetings and in restrooms and hallways.
- Place posters in the languages common in the employee population that encourage staying home when sick, cough and sneeze etiquette, and proper hand hygiene practices.
- Provide any communication and training on COVID-19 infection control practices in the primary languages common in the employee population.



- Ensure minimum of six feet between people. Social distancing will apply with the exception that the distance between the client and worker may be less than six feet.
- Install physical barriers, such as sneeze guards and partitions at cash registers, where maintaining physical distance of six feet is difficult.
- Stagger entry of customers and guests.
- Group workers by shift to reduce exposure.
- When possible, accept customers by appointment only.
- Schedule adequate time in between appointments to reduce the number of clients in the establishment.
- Mark waiting areas to enable six feet of social distancing, e.g. by placing X's on the ground and/or removing seats in the waiting room.
- Post social distancing signage.
- Require in-use workstations to be separated by at least six feet from one another and, if feasible, separate workstations with physical barriers, e.g. plexiglass, strip curtains.
- Maximize available checkout space to promote social distancing, e.g., space customer lines with floor markers, use alternate registers.
- Use contact-less payments where possible, and also use digital files rather than paper format, e.g. receipts, documentation, invoices, agendas, etc.
- Maintain accurate appointment and walk-in records including date and time of service, name of client, and contact information to assist in contact tracing.



- Conduct a daily entry screening protocol for workers, contractors, suppliers, customers, and any other individuals entering the building. The screening should include:
- A questionnaire that covers symptoms and potential exposure to people with or suspected of having COVID-19.
- Temperature checks, if possible (as soon as no-touch thermometers can be obtained).
- Visit [www.KentCountyBacktoWork.com](http://www.KentCountyBacktoWork.com) to learn how you can participate in the Kent County Back to Work Health Check program.
- Have a post-session check-in with client 2–3 days later to ask typical session-follow-up questions, but also to ask about their overall health. Create a protocol that a client will call you and you will call a client if either start showing any apparent COVID-19 symptoms.
- Immediately isolate and seek medical care for any individual who develops symptoms while at work. Contact the local health department about suspected cases or exposures.



- Clean and disinfect high-contact surfaces and items after each use.
- Disinfect equipment before and after each use.
- Prior to disinfecting, work areas should be cleaned with soap and water. Follow disinfectant contact time instructions to thoroughly destroy all pathogens (typically 2-10 minutes).
- Place hand sanitizers in high-contact locations.
- Workers should clean hands before and after each client and should wash their hands frequently throughout their shift.
- Disinfect merchandise before stocking. Discontinue client use of product testers; switch to worker-only product handling. Temporarily prohibit the return of purchased products/merchandise.
- Items that cannot be sterilized and are for single use only shall be disposed of.
- Discontinue all self-service refreshments.
- Discard waiting area magazines and non-essential, shared items that cannot be disinfected.
- Establishments that use tables, table warmers, bolsters, face cradles and pillows should consider lining those items with non-permeable barriers, such as vinyl mattress pad covers or a heavy-duty plastic sheet.
- Disinfectants for surfaces that have the potential to be contaminated with blood or OPIM must be EPA registered as a tuberculocidal agent and must have an emerging viral pathogen claim.
- Establishments that have laundry needs (e.g. towels, robes, etc.) should follow Centers for Disease Control and Prevention (CDC) laundry guidelines.



- During services that require a customer to remove their face covering, an employee must wear a face shield or goggles in addition to the face covering.
- Ask clients to limit bringing personal items into the business or provide a plastic bag for storing their personal items when at the establishment.
- All licensed estheticians, cosmetologists, electrologists, manicurists, and natural hair culturists shall provide services in a manner that is permissible and consistent under relevant statutes, while also ensuring that proper sanitation practices are adhered to.

## MORE BARBER, COSMETOLOGY AND PERSONAL CARE RESOURCES

LARA

<https://www.michigan.gov/lara>

Michigan Workplace Safety Guidance

<https://www.michigan.gov/leo/0,5863,7-336-100207---,00.html>